

Support Offer to Practices and PCNs

Area of Support	Detail	Timeline
Move to cloud-based telephony	Practices to indicate to ICB that it wants to move to a digital telephony solution	By 1 July 2023
Funding of Digital Tools	To provide functionality for online consultations, messaging, self-monitoring and appointment booking	By 31 August 2023
National General Practice Improvement Programme (NGPIP)	<ul style="list-style-type: none"> • Universal – online resources/webinars • Intermediate – targeted, hands-on support (up to 13 weeks) • Intensive – targeted, hands-on support (up to 26 weeks) 	ICBs to nominate practices throughout 23/24 & 24/25
Transition cover and Transformation Support Funding	To support qualifying practices transitioning to “Modern General Practice Access Model”	Agreed with ICB throughout 23/24 & 24/25
Care Navigation Training	Practices can nominate one member of staff to undertake training	Throughout 23/24 & 24/25
Digital and Transformation Lead Training	PCNs can nominate one member of staff to undertake training	
Repurposed IIF Funding – Capacity and Access Support (CAP)	<ul style="list-style-type: none"> • PCNs receive 70% of the IIF funding unconditionally to support improving access and provide capacity for transformation – paid monthly from April 23 • Remaining 30% paid on assessment of improvement in access at year end 	Ongoing in 23/24
Increase of ARRS flexibility and funding	<ul style="list-style-type: none"> • Increased cap on Advanced Practitioners from 2 to 3 per PCN (up to 99,999 population) • Reimbursement for FCP time to train to become an AP • Advanced Clinical Nurse Practitioner roles eligible for reimbursement as APs; Apprentice PAs introduced • Cap removed on MH Practitioners – can now support some first contact activity 	Ongoing in 23/24

